

DATA PROCESSING ADDENDUM (DPA)

If required by Purchaser and expressly referenced in an Order Form executed between Devo and Purchaser, this data processing addendum (the "DPA") is expressly incorporated by reference into Devo Terms of Service between Devo and Purchaser (including any Exhibits and Schedules thereto, the "ToS"). Devo may be required to collect, process, store and transfer Personal Data (as defined below) that is subject to applicable Data Protection Laws (each as defined below), when providing Services to Purchaser under the ToS. The DPA governs Devo's collection, processing, storage and transfer of personal data, if any, under the ToS. Capitalized terms used in this DPA and not otherwise defined herein have the meaning as defined in the ToS. In the event of any conflict between this DPA and the ToS, the terms of this DPA shall govern and control.

1. Personal data types and processing purposes

- 1.1 The Purchaser and Devo acknowledge that for the purpose of applicable Data Protection Laws, the Purchaser is the data controller and Devo is the data processor, or if Purchaser is a MSP, Purchaser is the data processor, and Devo is a data sub-processor.
- 1.2 The Purchaser retains control of the Personal Data and remains responsible for its compliance obligations under the applicable Data Protection Laws, including providing any required notices and obtaining any required consents, and for the processing instructions it gives to Devo.
- 1.3 Annex A of this DPA describes the general Personal Data categories and Data Subject types Devo may process to fulfil the Business Purposes of the ToS.

2. Devo's obligations

- 2.1 Devo agrees that it will use Personal Data (i) for the following Purchaser business purposes, as to personal information: (a) Detecting or preventing security incidents or other illegal activity, (b) Performing services for or on behalf of Purchaser, such as customer service, order fulfillment, payment processing or analytic services, and (c) monitoring and improving the services (the "Purchaser Business Purposes"). Devo will only process the Personal Data to the extent, and in such a manner, as is necessary for the Business Purposes in accordance with the Purchaser's written instructions from Authorized Persons.
- 2.2 Devo will not process the Personal Data for any other purpose or in a way that does not comply with this DPA or the applicable Data Protection Laws. Devo must promptly notify the Purchaser if, in its opinion, the Purchaser's instruction would not comply with the applicable Data Protection Laws. Devo represents and warrants that it will not (i) sell the Personal Data (as defined by the applicable Data Protection Laws), (ii) retain, use or disclose the Personal Data for any purpose other than for the Purchaser Business Purposes, including retaining, using, or disclosing the Personal Data for a commercial purpose other than providing the Services, or (iii) retain, use, or disclose the Personal Data outside of the business relationship between Purchaser and Devo.
- 2.3 Devo must promptly comply with any written Purchaser request or instruction from Authorized Persons requiring Devo to amend, transfer or delete the Personal Data, or to stop, mitigate or remedy any unauthorized processing.
- 2.4 Devo will maintain the confidentiality of all Personal Data and will not disclose Personal Data to third parties unless the Purchaser or this DPA specifically authorizes the disclosure, or as required by law. If a law requires Devo to process or disclose Personal Data, Devo must first inform the Purchaser of the legal requirement and give the Purchaser an opportunity to object or challenge the requirement, unless the law prohibits such notice.
- 2.5 Devo will reasonably assist the Purchaser with meeting the Purchaser's compliance obligations under the Data Protection Laws, taking into account the nature of Devo's processing and the information available to Devo.
- 2.6 Devo will promptly notify the Purchaser of any changes to Data Protection Laws that may adversely affect Devo's performance of the ToS.
- 2.7 The Purchaser acknowledges that Devo is under no duty to investigate the completeness, accuracy or sufficiency of any specific Purchaser instructions from Authorized Persons or the Personal Data other than as required under the Data Protection Laws.
- 2.8 In accordance with Cal. Civ. Code 1798.100 through 1798.199, Devo understands the restrictions under the CCPA in place and agrees and warrants that it will comply with them.

3. Devo's employees

- 3.1 Devo will limit access to Personal Data to:
 - (a) those employees who require Personal Data access to meet Devo's obligations under this DPA; and
 - (b) the part or parts of the Personal Data that those employees strictly require for the performance of their duties.
- 3.2 Devo will ensure that all employees:
 - (a) are informed of the Personal Data's confidential nature and use restrictions;
 - (b) have undertaken training on the applicable Data Protection Laws relating to handling Personal Data and how it applies to their particular duties; and
 - (c) are aware both of Devo's duties and their personal duties and obligations under the applicable Data Protection Laws and this DPA.

3.3 Devo will take commercially reasonable steps to ensure the reliability, integrity and trustworthiness of and conduct background checks consistent with applicable law on all of Devo's employees with access to the Personal Data.

4. Security

4.1 Devo will at all times implement appropriate technical and organizational measures designed to safeguard Personal Data against unauthorized or unlawful processing, access, copying, modification, storage, reproduction, display or distribution, and against accidental loss, destruction or damage including, but not limited to, the security measures set out in Annex C.

4.2 Devo will take reasonable precautions to preserve the integrity of any Personal Data it processes and to prevent any corruption or loss of the Personal Data, including but not limited to establishing effective back-up and data restoration procedures.

5. Data Protection Laws

5.1 It is understood and agreed that Data Protection Laws remain subject to amendment and regulations that have not yet been promulgated, and that other states and jurisdictions are considering similar laws (all of the foregoing, "New Privacy Laws"). Purchaser and Devo agree and warrant that they will work together in good faith to agree upon and to amend this DPA accordingly before the applicable effective dates of the New Privacy Laws. If the parties cannot reach agreement on how to address the New Privacy Laws, Purchaser may terminate the ToS, subject to a transition period designated by Purchaser during which Devo will continue to provide the Services and assist in transitioning the Services to a new provider, and Purchaser shall only be responsible for fees and costs on a pro rata basis through the post-transition termination date.

6. Security breach and personal data loss

6.1 Devo will promptly, but in any case within the time periods required by applicable Data Protection Laws, notify the Purchaser if any Personal Data is lost or destroyed or becomes damaged or corrupted..

6.2 Either party will notify the other party if it becomes aware of:

- (a) any unauthorized or unlawful processing of the Personal Data; or
- (b) any Security Breach.

6.3 Immediately following any unauthorized or unlawful Personal Data processing or Security Breach, the parties will co-ordinate with each other to investigate the matter. Devo will reasonably co-operate with the Purchaser in the Purchaser's handling of the matter, including:

- (a) assisting with any investigation;
- (b) providing the Purchaser with physical access to any facilities and operations affected;
- (c) facilitating interviews with Devo's employees, former employees and others with knowledge of the matter; and
- (d) making available all relevant records, logs, files, data reporting and other materials required to comply with all applicable Data Protection Laws or as otherwise reasonably required by the Purchaser.

6.4 Devo will not inform any third party of any Security Breach without first obtaining the Purchaser's prior written consent, except when law or regulation requires it.

6.5 Devo agrees that the Purchaser has the sole right to determine:

- (a) whether to provide notice of the Security Breach to any Data Subjects, regulators, law enforcement agencies or others, as required by law or regulation or in the Purchaser's discretion, including the contents and delivery method of the notice; and
- (b) whether to offer any type of remedy to affected Data Subjects, including the nature and extent of such remedy.

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7. Cross-border transfers of personal data

7.1 If the applicable Data Protection Laws restrict cross-border Personal Data transfers, the Purchaser will only transfer that Personal Data to Devo under the following conditions:

- (a) Devo, either through its location or participation in a valid cross-border transfer mechanism under the applicable Data Protection Laws, may legally receive that Personal Data. Devo must identify in Annex A the location or mechanism that enables it to receive that Personal Data and must immediately inform the Purchaser of any change to that status;
- (b) The Purchaser obtained valid Data Subject consent to the transfer under the applicable Data Protection Laws; or
- (c) The transfer otherwise complies with the Data Protection Laws for the reasons set forth in Annex A.

7.2 If any Personal Data transfer between Devo and the Purchaser requires execution of Standard Contractual Clauses and/or the UK Addendum in order to comply with the Data Protection Laws, the parties will complete all relevant details in, and execute, the Standard Contractual Clauses and/or the UK Addendum, and take all other actions required to legitimize the transfer, including, if necessary:

- (a) co-operating to register the Standard Contractual Clauses with any supervisory authority in any member state of the European Economic Area; or
- (b) procuring approval from any such supervisory authority; or
- (c) providing additional information about the transfer to such supervisory authority.

7.3 For data transfers under the Standard Contractual Clauses, where Purchaser is the controller, and Devo a processor, Module 2 of the Standard Contractual Clauses will apply. Where Purchaser and Devo are both processors, Module 3 of the Standard Contractual Clauses will apply.

7.4 For the purposes of the Standard Contractual Clauses, the parties agree on the following:

- (a) Clause 7: The docking clause shall apply.
- (b) Clause 8.9(c): Purchaser's rights under Clause 8.9(c) may be exercised as set out in Section 13 of this DPA.
- (c) Clause 9(a): Option 2 will apply (general written authorization of sub-processors) and the time period for change notifications will be 30 days. Customer's rights under Clause 9(a) may be exercised as set out in Section 8 of the DPA.
- (d) Clause 17: The law of Ireland shall apply.
- (e) Clause 18: The courts of Ireland shall resolve disputes.
- (f) Annex A of this DPA contains the information required for Annex I of the Standard Contractual Clauses.
- (g) Annex B of this DPA contains the information required for Annex II of the Standard Contractual Clauses.
- (h) Annex C of this DPA contains the information required for Annex III of the Standard Contractual Clauses.

7.5 For data transfers where execution of the UK Addendum is required under applicable Data Protection Laws, the parties agree on the following:

- (a) Annex A of this DPA contains the information required for Table 1.
- (b) The versions of the Standard Contractual Clauses to which the UK Addendum applies are Module 2 and Module 3, with the options set forth in Section 7.4 of this DPA.
- (c) Annexes A, B, and C contain the information required for Table 3.
- (d) Both parties shall be entitled to terminate the UK addendum in accordance with Clause 19 of the UK Mandatory Clauses.

8. Sub-Processors

8.1 Purchaser (i) authorizes Devo Affiliates to be retained as sub-processors, and (ii) authorizes Devo and Devo's Affiliates respectively to engage third-party sub-processors in connection with processing Personal Data; provided that Devo or a Devo Affiliate has entered into a written agreement with the applicable sub-processor containing data protection obligations substantially similar to those in this DPA with respect to the protection of Personal Data to the extent applicable to the nature of the Services provided by such sub-processor. Devo shall be fully liable to Purchaser for the performance of such Sub-processors' failure to fulfil their respective data protection obligations.

8.2 **Current Sub-processors and Notification of New Sub-processors.** Devo uses sub-processors for its Services. They and their geographic locations are listed on our website <https://www.devo.com/legal-hub/> ("Sub-processor List"), including a subscription mechanism by which Purchaser may be notified of changes to the list of sub-processors.

8.3 **Objection Right for New Sub-processors.** Purchaser may reasonably object, in good faith, to Devo's proposed use of a new sub-processor by written notification to Devo within ten (10) business days after receiving an updated sub-processor List. If Purchaser objects to a new sub-processor, Devo will use reasonable efforts to change Purchaser's configuration or use of the Services to avoid Processing of Personal Data by the sub-processor in question. If Devo is unable to make a requested change within a reasonable period of time, either party may terminate the applicable Order Form(s) limited only to those Services which Devo cannot provide without using the new sub-processor to which Purchaser objected.

8.4 The foregoing provisions shall not apply if and to the extent Devo subcontracts with Amazon Web Services (AWS), Google Cloud Platform (GCP), Microsoft Azure or other similarly reputable cloud hosting service provider ("CHP"). In such event, the standard terms and conditions of such cloud hosting service provider shall apply.

9. Complaints, data subject requests and third party rights

9.1 Devo will promptly notify the Purchaser if it receives any complaint, notice or communication that relates to the processing of the Personal Data or to either party's compliance with the applicable Data Protection Laws, including a request from a Data Subject for access to their Personal Data.

9.2 Devo will reasonably cooperate with and assist the Purchaser in responding to any complaint, notice, communication or Data Subject request.

9.3 Devo must not disclose the Personal Data to any Data Subject or to a third party other than at the Purchaser's request or instruction, as provided for in this DPA or as required by law.

10. Term and termination

- 10.1 This DPA will remain in full force and effect so long as (a) the ToS remains in effect, or (b) Devo retains any Personal Data related to the ToS in its possession or control (**Term**).
- 10.2 Any provision of this DPA that expressly or by implication should come into or continue in force on or after termination of the ToS in order to protect Personal Data will remain in full force and effect.

11. Data return and destruction

- 11.1 At the Purchaser's request, Devo will give the Purchaser a copy of or access to all or part of the Purchaser's Personal Data in its possession or control in the format and on the media reasonably specified by the Purchaser.
- 11.2 On termination of the ToS for any reason or expiry of its term, Devo will securely destroy or, if directed in writing by the Purchaser, return and not retain, all or any Personal Data related to this DPA in its possession or control.
- 11.3 If any law, regulation, or government or regulatory body requires Devo to retain any documents or materials that Devo would otherwise be required to return or destroy, it will notify the Purchaser in writing of that retention requirement, giving details of the documents or materials that it must retain, the legal basis for retention, and establishing a specific timeline for destruction once the retention requirement ends.
- 11.4 Devo will certify in writing that it has destroyed the Personal Data after it completes the destruction upon Purchaser's request.

12. Records

- 12.1 Devo will keep detailed, accurate and up-to-date records regarding any processing of Personal Data it carries out for the Purchaser, including but not limited to, the access, control and security of the Personal Data, approved subcontractors and affiliates, and the processing purposes (**Records**).
- 12.2 Devo will ensure that the Records are sufficient to enable the Purchaser to verify Devo's compliance with its obligations under this DPA.
- 12.3 The Purchaser and Devo must review the information listed in the Annexes to this DPA to confirm its current accuracy and update it when required to reflect current practices.

13. Audit

- 13.1 Devo will conduct at its own cost and expense, security and privacy assessments, and application penetration test reports performed by independent third parties and will maintain the following annual assessments for Devo's applications, services, and systems associated with accessing, processing, storage, communication and/or transmission of the Data and Sensitive Data: System and Organization Controls (SOC 2) Type II report including relevant principles (Security, Availability, Processing Integrity, Confidentiality and Privacy) providing coverage of the entire year; and at least annually, upon Purchaser's written request, Devo agrees to make copies of all requested certificates, reports or packages available to Purchaser in a timely manner. The Purchaser will treat such audit reports as Devo's confidential information under this DPA.
- 13.2 Devo will promptly address any exceptions noted in the audit reports with the development and implementation of a corrective action plan by Devo's management.

14. Warranties

- 14.1 Devo warrants and represents that:
- (a) its employees, sub-processors (except for CHP, with respect to whom the disclosure materials provided on the relevant CHP's website shall govern), agents, and any other person or persons accessing Personal Data on its behalf have received the required training on the Data Protection Laws relating to the Personal Data; and
 - (b) it and anyone operating on its behalf will process the Personal Data in compliance with all applicable Data Protection Laws and other laws, enactments, regulations, orders, standards and other similar instruments; and
 - (c) it has no reason to believe that any Data Protection Laws prevent it from providing any of the ToS's contracted services; and
 - (d) considering the current technology environment and implementation costs, it will take appropriate technical and organizational measures to prevent the unauthorized or unlawful processing of Personal Data and the accidental loss or destruction of, or damage to, Personal Data, and ensure a level of security appropriate to:
 - (i) the harm that might result from such unauthorized or unlawful processing or accidental loss, destruction or damage; and
 - (ii) the nature of the Personal Data protected; and

- (iii) comply with all applicable Data Protection Laws and its information and security policies, including the security measures required in clause 4.1.

14.2 The Purchaser warrants and represents that Devo's expected use of the Personal Data for the Business Purpose and as specifically instructed by the Purchaser will comply with all Privacy and Data Protection Requirements.

15. Notice

15.1 Any notice or other communication given to a party under or in connection with this DPA must be in writing and delivered to the address provided on the signature page or the ToS.

15.2 Clause 15.1 does not apply to the service of any proceedings or other documents in any legal action or, where applicable, any arbitration or other method of dispute resolution.

16. Definitions and interpretation

The following definitions and rules of interpretation apply in this DPA.

16.1 Definitions:

1 **Affiliate:** an entity that owns or controls, is owned or controlled by, or is or under common control or ownership with Devo, where control is defined as the possession, directly or indirectly, or the power to direct an entity's management and policies, whether through ownership of voting security, by contract, or otherwise.

2 **Business Purpose:** the services described in the ToS or any other purpose specifically identified in Annex A.

3 **Data Subject:** an individual who is the subject of Personal Data.

4 **Personal Data:** any information Devo processes for the Purchaser that (1) identifies or relates to an individual who can be identified directly or indirectly from that data alone or in combination with other information in Devo's possession or control or that Devo is likely to have access to, or (2) the relevant Privacy and Data Protection Requirements otherwise define as protected personal data.

5 **Processing, processes and process:** either any activity that involves the use of Personal Data or as the relevant Privacy and Data Protection Requirements may otherwise define processing, processes or process. It includes obtaining, recording or holding the data, or carrying out any operation or set of operations on the data including organizing, amending, retrieving, using, disclosing, erasing or destroying it. Processing also includes transferring Personal Data to third parties.

6 **Data Protection Laws:** all applicable laws and regulations relating to the processing, protection or privacy of the Personal Data, including where applicable, the guidance and codes of practice issued by regulatory bodies in any relevant jurisdiction. These include, but are not limited to, the EU General Data Protection Regulation (GDPR), the EU Data Act, the UK Data Protection Act, the California Consumer Privacy Act (CCPA) and California Privacy Rights Act (CPRA), and the Personal Information Protection and Electronic Documents Act (PIPEDA).

7 **Security Breach:** any act or omission that compromises the security, confidentiality or integrity of Personal Data or the physical, technical, administrative or organizational safeguards put in place to protect it. The loss of or unauthorized access, disclosure or acquisition of Personal Data is a Security Breach.

8 **Standard Contractual Clauses (SCC):** the European Commission's Standard Contractual Clauses for the transfer of Personal Data from the European Union to processors established in third countries (controller-to-processor transfers), as set out in the Annex to Commission Decision (EU) 2021/914 of 4 June 2021, or subsequent versions..

9 **Standard Contractual Clauses (UK Addendum):** The international data transfer addendum to the European Commission's standard contractual clauses for international data transfers adopted by the United Kingdom pursuant to the Data Protection Act of 2018 and other implementation of the GDPR, with an effective date of 21 March 2022, and issued by the UK Information Commissioner's Office under Section 119A of the Data Protection Act 2018 for the transfer of Personal Information/Data from the United Kingdom to controllers or processors established outside the UK, or subsequent versions.

16.2 This DPA is subject to the terms of the ToS and is incorporated into the ToS. Interpretations and defined terms set forth in the ToS apply to the interpretation of this DPA.

16.3 The Annexes form part of this DPA and will have effect as if set out in full in the body of this DPA. Any reference to this DPA includes the Annexes.

16.4 A reference to writing or written includes faxes and email.

16.5 In the case of conflict or ambiguity between:

- (a) any provision contained in the body of this DPA and any provision contained in the Annexes, the provision in the body of this DPA will prevail;
- (b) the terms of any accompanying invoice or other documents annexed to this DPA and any provision contained in the Annexes, the provision contained in the Annexes will prevail;
- (c) any of the provisions of this DPA and the provisions of the ToS, the provisions of this DPA will prevail; and
- (d) any of the provisions of this DPA and any executed Standard Contractual Clauses or the UK Addendum, the provisions of the executed Standard Contractual Clauses or UK Addendum will prevail.

This DPA has been entered into on the date stated at the beginning of it.

Signed by

for and on behalf of **Purchaser**

Purchaser Address:

Name:

Title:

Date:

Signed by

for and on behalf of **Devo**

Name:

Title:

Date:

ANNEX A (FOR CUSTOMERS LOCATED IN THE EU)
PERSONAL DATA PROCESSING PURPOSES AND DETAILS

A. LIST OF PARTIES

Controller:

1. Name:

Address:

Contact person's name, position and contact details:

Activities relevant to the data transferred under these Clauses:

Signature and date:

Role (controller/processor): Controller

Processor:

1. Name: Devo Inc. Sucursal en España

Address: 3-5 Estébanez Calderón Street, Madrid, Spain 28020

Contact person's name, position and contact details: legal@devo.com

Activities relevant to the data transferred under these Clauses: Processing to provide the Services

Signature and date:

Role (controller/processor): Processor

B. DESCRIPTION OF TRANSFER

Categories of data subjects whose personal data is transferred

Employees, customers, temporary workers, subcontractors, vendors, website users.

Categories of personal data transferred

User data (un)successful logins, timestamps, system usage data

Sensitive data transferred (if applicable) and applied restrictions or safeguards that fully take into consideration the nature of the data and the risks involved, such as for instance strict purpose limitation, access restrictions (including access only for staff having followed specialised training), keeping a record of access to the data, restrictions for onward transfers or additional security measures.

N/A

The frequency of the transfer (e.g. whether the data is transferred on a one-off or continuous basis).

Continuous

Nature of the processing

Querying and analysis of data, provide insights, alerts and reporting

Purpose(s) of the data transfer and further processing

Analysis for Security Incident and Event Management (SIEM); Security Orchestration, Automation, and Response; logging; data analytics; threat hunting

The period for which the personal data will be retained, or, if that is not possible, the criteria used to determine that period

When no longer required to provide services and in accordance with applicable records retention rules

For transfers to (sub-) processors, also specify subject matter, nature and duration of the processing

To cloud hosting providers for period specified above

C. COMPETENT SUPERVISORY AUTHORITY

Identify the competent supervisory authority/ies in accordance with Clause 13

Ireland Data Protection Commission (DPC)

ANNEX A (FOR CUSTOMERS LOCATED OUTSIDE THE EU)
PERSONAL DATA PROCESSING PURPOSES AND DETAILS

A. LIST OF PARTIES

Exporter:

1. Name:

Address:

Contact person's name, position and contact details:

Activities relevant to the data transferred under these Clauses:

Signature and date:

Role (controller/processor): Controller

Importer:

1. Name: Devo Technology, Inc.

Address: 3 Center Plaza, Suite 302 Boston MA 02108

Contact person's name, position and contact details: legal@devo.com

Activities relevant to the data transferred under these Clauses: Processing to provide the Services

Signature and date:

Role (controller/processor): Processor

B. DESCRIPTION OF TRANSFER

Categories of data subjects whose personal data is transferred

Employees, customers, temporary workers, subcontractors, vendors, website users.

Categories of personal data transferred

User data (un)successful logins, timestamps, system usage data

Sensitive data transferred (if applicable) and applied restrictions or safeguards that fully take into consideration the nature of the data and the risks involved, such as for instance strict purpose limitation, access restrictions (including access only for staff having followed specialised training), keeping a record of access to the data, restrictions for onward transfers or additional security measures.

N/A

The frequency of the transfer (e.g. whether the data is transferred on a one-off or continuous basis).

Continuous

Nature of the processing

Querying and analysis of data, provide insights, alerts and reporting

Purpose(s) of the data transfer and further processing

Analysis for Security Incident and Event Management (SIEM); Security Orchestration, Automation, and Response; logging; data analytics; threat hunting

The period for which the personal data will be retained, or, if that is not possible, the criteria used to determine that period

When no longer required to provide services and in accordance with applicable records retention rules

For transfers to (sub-) processors, also specify subject matter, nature and duration of the processing

To cloud hosting providers for period specified above

C. COMPETENT SUPERVISORY AUTHORITY

Identify the competent supervisory authority/ies in accordance with Clause 13

Ireland Data Protection Commission (DPC)

ANNEX B

TECHNICAL AND ORGANISATIONAL MEASURES INCLUDING TECHNICAL AND ORGANISATIONAL
MEASURES TO ENSURE THE SECURITY OF THE DATA

PLEASE SEE THE DEVO SECURITY DATA PLATFORM
TECHNICAL & ORGANIZATIONAL MEASURES AT <https://www.devo.com/legal-hub>

ANNEX C

LIST OF SUB-PROCESSORS

EXPLANATORY NOTE:

This Annex must be completed in case of the specific authorisation of sub-processors (Clause 9(a), Option 1).

The controller has authorised the use of the following sub-processors:

Devo Affiliates:

Entity Name	Entity Location (Headquarters)
Devo Technology, Inc.	United States
Devo Inc. Spanish Branch	Spain
LogicHub India Pvt. Ltd.	India

Infrastructure Sub-processors

Entity Name	Purpose	Location
Amazon Web Services (AWS)	Web Hosting	United States; Ireland; Singapore
Google (GCP)	Web Hosting	United States

Supporting Sub-processors

Entity Name	Purpose	Location
Salesforce, Inc.	Customer Support	United States
Atlassian Corporation, Plc.	Internal ticketing, knowledge repository	United States; all AWS regions
Sentry IO	User performance	United States: Google (GCP)
Sistemas Aplicativos Inc. (SISAP)	Support augmentation where allowed by SLA	United States; Guatemala
Logiciel D'identite Skycloak Inc.	Identity and Access Management hosting	United States
Absorb Software, Inc	Training platform	United States
Gainsight, Inc.	Devo Community platform	United States