

Devo Service Operations

Enhance Your Operational View of the Enterprise with Real-time, Visual Analytics



SOLUTION BRIEF

IMPROVE YOUR SECURITY POSTURE WITH OPERATIONAL OBSERVABILITY

Devo Service Operations is an easy-to-use observability application that augments the power of the Devo Platform. It helps teams monitor overall operations status, evaluate security program maturity, and understand risk by uniting logs, traces and metrics with advanced analytics.

Service Operations monitors security, IT and business operations through its unified dataset, intuitive dashboards, and no-code analytics. Analysts can correlate data, detect anomalies, generate alerts, and trigger actions to determine root cause and evaluate downstream impact, so organizations can make better decisions that protect the business while enhancing customer satisfaction.

ENHANCE THE CAPABILITIES OF THE DEVO PLATFORM WITH SERVICE OPERATIONS

Based on the unparalleled speed, scalability, and clarity of the Devo Platform, Service Operations provides security teams with an operational view of today's complex infrastructures via:

- **Context-based views:** Create a real-time, customizable topology across security, IT and business processes so teams can identify commonalities and patterns across the attack surface.
- **Full-stack observability:** Leverage visualization and correlation to identify and monitor critical areas across the organization's security posture and business processes.
- **Robust analytics:** Utilize correlation, machine learning, automation, and analytics to detect anomalies and perform insightful analysis at machine speed.



Service Operations monitors security, IT and business operations through its intuitive dashboards and no-code analytics.

OBSERVE AND ACT ON RELATIONSHIPS BETWEEN BUSINESS SERVICES AND PROCESSES TO BOLSTER SECURITY WITH POWERFUL USE CASES

Devo Service Operations enables security teams to implement operational views of use cases such as:

USE CASE 1: CISO Dashboard



Service Operations provides instant visibility into critical security metrics.

The Challenge: Having complete and centralized visibility of a company's security posture is difficult because of the large number of different data sources.

The Service Operations Solution: The Devo Platform's ability to ingest data from any source makes it the single source of truth for log storage and reference. Service Operations takes things one step further by creating a comprehensive view of security metrics across the entire organization. Users can create customized dashboards and alerts to monitor the security posture of the entire infrastructure and report to executive audiences.

Benefits: Security teams have access to customizable, context-based views and alerts to get the answers they need, when they need them. Executives can cut through the noise to assess the security posture of the organization. Meanwhile, analysts at every level of the organization can drill down throughout the infrastructure to obtain the information they need to detect, investigate and remediate issues that impact day-to-day business operations.

USE CASE 2: AWS Security



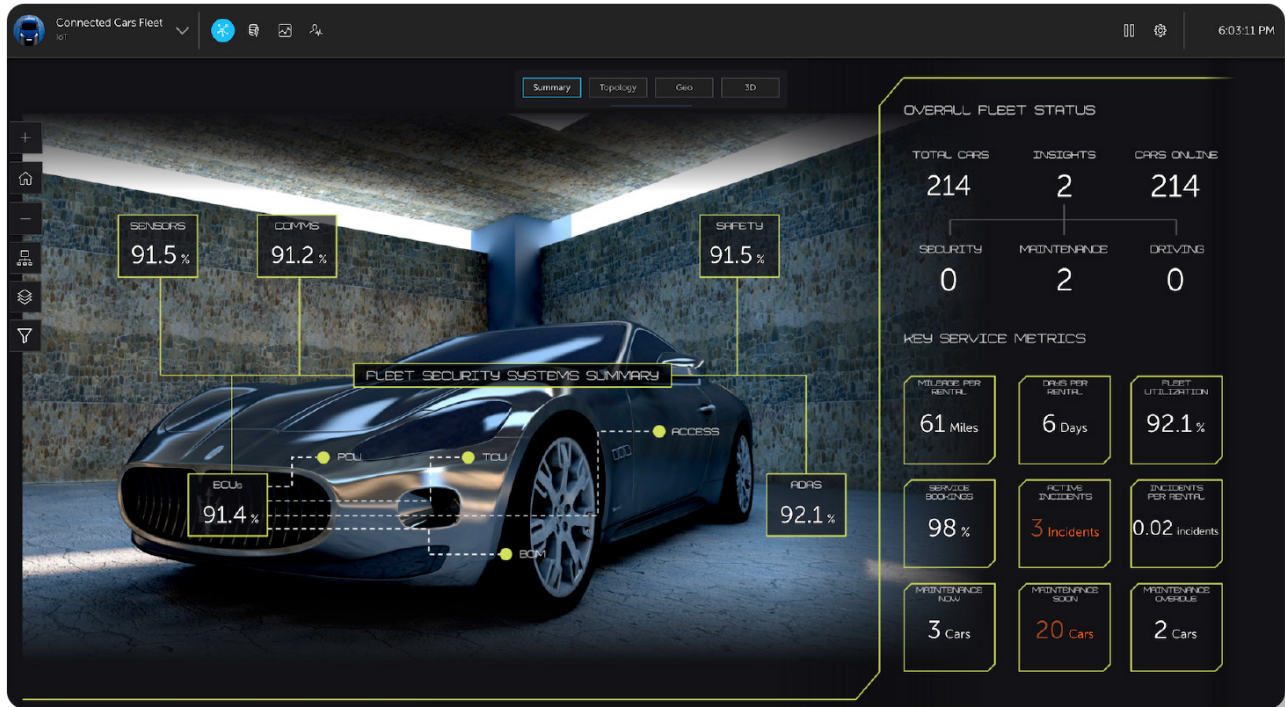
Service Operations provides AWS metrics in a single dashboard.

The Challenge: Security teams need the ability to maintain real-time visibility across all elements of the AWS infrastructure and their services to understand the performance and security status of their applications.

The Service Operations Solution: Service Operations provides a single point of reference through its powerful dashboards to deliver complete visibility throughout the cloud infrastructure. Users are able to correlate data between applications and services using powerful analytics to monitor metrics such as resource allocation and infrastructure alerts. Security teams can set triggers to perform automated actions based on predefined alerts, such as terminating the use of improperly utilized resources.

Benefits: Service Operations gives security teams real-time access to the ever-changing state of their cloud-based infrastructure, which, in turn, provides them with an accurate overview of the security posture and performance of their own products and services. This equips team members to make better decisions that benefit their business.

USE CASE 3: IoT Overview



Service Operations provides an up-to-date assessment of sensor status, safety and security metrics.

The Challenge: Evaluating an organization's security posture requires an up-to-date inventory and a complete understanding of the behavior of the elements across a distributed environment, such as a car rental company or a smart building.

The Service Operations Solution: Service Operations automatically discovers and maps the elements of distributed environments. Its powerful analytics correlate data, identify root causes, and assess their downstream impact within the behavioral parameters of the system so analysts can make informed decisions before business outcomes are adversely affected.

Benefits: Service Operations' ability to integrate with sensors, network traffic behavior, and even third-party alerts enables organizations to combine operational views with the power of the Devo Platform to identify unexpected behaviors, which improves security, performance and MTTR across the enterprise.

Are you ready to learn more about Devo Service Operations?
Contact your sales representative to schedule a demo or visit [Devo.com](https://www.devo.com).



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